

The Corporation for National and Community Service (the Corporation) is committed to promoting a culture of performance and accountability in all of the national and community service programs it supports. Consequently, all Learn and Serve America grantees are required to develop performance measures against which their success in achieving program objectives will be gauged. Well-designed performance measures coupled with a program evaluation plan also facilitates effective planning and continuous program improvement.

How to Use this Guidance

These modules are designed to aid applicants in completing the 'Performance Measures' section of the 2006 Learn and Serve America Higher Education Grant Application.

Please [click here](#) for Learn and Serve America Grant Application Instructions.

- To effectively use these instructions, applicants must have already established an account in eGrants, the Corporation's web-based application system. Go to [eGrants](#) to create an account and begin an electronic application. Technical assistance is available from the eGrants Help Desk at egrantshelp@cns.gov or 888-677-7849 or 202-606-7506.
- Examples of completed performance measure screens are included in Module 3.

These instructions are intended to clarify how to develop performance measures that are aligned with the program narrative sections of the grant application and enter those performance measures into eGrants. However, additional assistance regarding developing performance measures is available through **Project STAR at 800-548-3656**. To download an electronic copy of these instructions click here: [LSA Performance Measure Guidance](#).

Module Overview

Module 2 introduces you to program logic models. Logic models can help applicants understand and describe the linkages between community needs, resources, service activities and desired outcomes. **Please Note:** This module is for informational purposes only. Learn and Serve America applicants are **NOT** required to use or submit program logic models with their applications.

Module 3 walks you through entering a performance measure into eGrants and provides resources for further technical assistance.

Module 4 outlines the Performance Measures required by Learn and Serve America for all applications.

Module 5 provides more details on the required performance measures and the evaluation instruments Learn and Serve is developing to help grantees gather data necessary to report against the performance measures. This module is intended to guide successful applicants during grant negotiations and post-award program development.