

Higher Education Service-Learning Survey
(4-Point Likert Scale)

Clusters & Reliability Alphas of Attitudinal Survey Items*

Item #	Clusters and Items
	ACADEMIC = (Cronbach Alpha = .66) (Test-Rest Reliability Coefficient = .58)
25	I do not find courses in school relevant to my life outside of school. (<i>REVERSED</i>)
21	I enjoy learning in school when course materials pertain to real life.
1	I find the content in school courses intellectually stimulating.
5	I learn more when courses contain hands on activities.
11	The things I learn in school are useful in my life.
14	Courses in school make me think about real-life in new ways.
	CIVIC RESPONSIBILITY = (Cronbach Alpha = .79) (Test-Rest Reliability Coeff. = .71)
4	Being involved in a program to improve my community is important.
29	It is important that I work toward equal opportunity (e.g. social, political, vocational) for all people.
13	It is not necessary to volunteer my time to help people in need. (<i>REVERSED</i>)
19	Giving some of my income to help those in need is something I should do.
7	It is important for me to find a career that directly benefits others.
22	I think that people should find time to contribute to their community.
27	I plan to improve my neighborhood in the near future.
20	I feel that I can have a positive impact on local social problems.
6	I am concerned about local community issues.
	CAREER = (Cronbach Alpha = .63) (Test-Rest Reliability Coefficient = .75)
12	I have definite career plans.
3	I have a realistic understanding of the daily responsibilities involved in the jobs (careers) in which I am interested.
17	I possess the necessary personal qualities (e.g., responsibility, manners, initiative, etc.) to be a successful career person.
24	I feel well-prepared for my future career.
28	I am not sure about what skills are necessary for my career. (<i>REVERSED</i>)
16	I intend to work in a career that will make contributions to society.
	EMPOWERMENT(?): = (Cronbach Alpha = .61) (Test-Rest Reliability Coefficient = .72)
8	I can make a positive difference in my life.
15	What happens to me is my own doing.
10	I feel that I have little control over the things that happen to me. (<i>REVERSED</i>)
26	I am the person who makes decisions regarding what to do with my life.
2	The extent of my achievement is often determined by chance. (<i>REVERSED</i>)

*Updated 2/11/00. Survey items correspond to Section II of the Higher Ed. Service-Learning Surveys (7/99). Values are based on n=228.

UNIVERSITY OF CALIFORNIA-BERKEY
SERVICE-LEARNING RESEARCH & DEVELOPMENT CENTER, ©2000

18	Sometimes I am not as reliable as I should be. (<i>REVERSED</i>)
23	When I am put in charge of a project, I sometimes wonder whether I can succeed at it. (<i>REVERSED</i>)
9	I like it when I get to make decisions in my work.